



TOWN OF COLMA

1198 El Camino Real • Colma, California • 94014-3212
Tel 650-997-8300 • Fax 650-997-8308

City Council

Diana Colvin
Mayor

Helen Fiscaro
Vice Mayor

Raquel "Rae" Gonzalez
Council Member

Joseph Silva
Council Member

Joanne F. del Rosario
Council Member

City Officials

Sean Rabé
City Manager

Kirk Stratton
Chief of Police

Christopher Diaz
City Attorney

Caitlin Corley
City Clerk

Brian Dossey
Director of Recreation
Services

Lori Burns
Human Resources Manager

Brad Donohue
Public Works Director

Michael Laughlin, AICP
City Planner

Cyrus Kianpour
City Engineer

Dear Resident:

As a resident of Colma, you are eligible to receive Comcast's "Digital Starter" service at no cost to you. The City Council of the Town of Colma has arranged to pay the cost for these basic cable services to promote education in the community.

Frequently Asked Questions About the Town's Cable Television Program

What is included in Comcast's Digital Starter service?

Digital Starter includes both basic and expanded basic television channels such as the major networks (NBC, CBS, ABC, Fox) as well as a host of other channels such as C-Span, CNBC, MSNBC, CNN, TBS, FX, Food Network, and HGTV, to name a few.

Who pays if I wish to subscribe to "premium" channels?

You are responsible for all charges for any *additional services*, including installation charges and monthly subscription charges. Additional services include premium channels, digital TV, adding more outlets, changing the location of an outlet, etc.

Can I bundle my cable services with internet and/or phone services?

You may bundle your services with Comcast, however you will be responsible for all charges for the additional services. The Town has arranged to pay for only the Digital Starter cable package.

Will Comcast have to come to my house to install equipment?

Yes, Comcast will come to your house to install the cable lines and equipment to your home. Please call this number **(855) 307-4896** to set up your service. Customer service representatives with Comcast will need to verify your address to ensure that you fall under the Town of Colma's bulk service account.